

ANGUS

MOTORHOME HIRE



The following Terms and Conditions apply for your hire of the Motorhome from Angus Motorhome Hire.

Angus Motorhome Hire.

Arbroath, Angus.

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<http://www.facebook.com/angusmotorhomehire/>

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Important: This isn't simply a 'free print' our lawyers ask us to include. We know it seems like a lot to read but we ensure this is to conclude both the company and customer are satisfactory with the experience. A printed copy will be provided to you, to ensure you know what the company expects when hiring from Angus Motorhome. There will also be a printed copy inside the Motorhome.

You will be asked to sign a hiring agreement and be bound to this contract. This contract will only last as long as the hiring is in process. After the contract we will no longer have a legal obligation to you.

A. Definition and General Principles.

'You' are the main driver who has signed the rental agreement it will be your name that's present in all receipts and contact information. You are entered into a legal binding contract for this vehicle and only you who holds the entitlement to drive the vehicle.

'Angus Motorhome Hire' is the name of the company in the agreement.

'Vehicle' is the Motorhome that you have hired and have obligation too through your contract.

'Damage' is any damage occurring to the vehicle while in your responsibility.

'Rental Period' is the time that you have hired out the Motorhome.

'Approved Driver' means the named person on the hiring agreement.

B. Terms and Conditions.

The following conditions are mandatory and must be fulfilled in order for you to rent a vehicle. All conditions listed under this section are valid if no additional restrictions have been given. We reserve the right to ask for additional proof of identification where documents already produced are not deemed satisfactory, and retain the right to refuse the rental of our vehicles if we are not satisfied.

- 1.1 We control all bookings and payments via phone to ensure that the transition is safe and we do it through a company called 'Worldpay'. A Receipt will be sent to you through 'Worldpay' and we will provide an emailed receipt letting you know that you are booked in for your desirable dates with a link. We don't do a deposit scheme at the moment. We take full payment when booking and can't reserve placement unless paid for, on a first come first serve bases. Our prices are £109.35 per day and £765.00 per week. Prices will be quoted in British pounds. We take all types of card payments through 'Worldpay'.
- 1.2 This link (<https://www.viewdrivingrecord.service.gov.uk/driving-record/licence-number>) takes you to a page where a licence check can be done which ensures that you are fit to drive our Motorhome this must be completed within 21 days of your hiring dates. We say it's better to come down to the office on your departure date to complete this and have it printed in our office so our company can store this.

1.3 We are fully licensed for anyone between 25-75 years old. We only allow one driver. The driver must have a C1 license and isn't eligible if any more than 6 points is present. If the driver is involved in an accident £500 in excess is to be paid to the company.

- You must ensure that it is only the registered driver, in responsibility of driving the vehicle.
- You must follow the law when driving the vehicle.

1.4 We like to take a photo copy of ID and driving licence to keep our company right legally, this will be stored alongside our check allowing the company to know your details for the interest in our company and the vehicle. Also we would like two proofs of address which is no older than 3 months, this can be provided with gas bills etc.

We will store this information alongside your contract.

C. Maintenance and Repair.

1.1 Vehicle has full breakdown coverage for the UK and European travels. Before the hire, the Motorhome will have a full tank of diesel and must return with a full tank of diesel. Just phone the company in the incident of a breakdown and we will arrange the repair.

1.2 You must not let anyone work on the vehicle without our permission. If we do give you permission, we will only give you a refund for if you have the VAT receipt. We will not provide a refund if this damage is caused by you.

1.3 When you have the vehicle you are obtained to some maintenance such as engine oil top ups, fluid top ups, screen wash top ups, tyre pressure etc.

- You must stop the vehicle if anything is displayed as being wrong and contact us.

1.4 The vehicle is prohibited from going off road due to the breakdown company being able to come and retrieve and fix the Motorhome.

D. Standards.

1.1 The Motorhome will be cleaned to our highest standard before sent out and hope to have it returned as sent out. We take a £100 deposit with the remainder to be paid in full 10 weeks before the hire date. We would like to know as soon as there's any damage to our Motorhome. When the Motorhome is in your possession it is no longer our responsibility. Meaning you must look after the Motorhome and its accessories correctly.

-The Motorhome must be locked at all times when not in use.

-You must park the Motorhome in a reasonable, safe place when not in use with due care.

-You must ensure when leaving the Motorhome, you take the keys with you at all times for security purposes. Our Motorhomes don't automatically lock.

-The Motorhome must not be used for pushing or towing another vehicle.

-The Motorhome must not be used to transport anything with a bad nature. The Motorhome is used purposely for the entertainment of the customer.

- If there is any charges i.e. parking tickets etc. The company will not be held responsible.

-You must make sure that the correct fuel is used in the Motorhome (Diesel).

1.2 We would ask you to inspect the vehicle before use to check for any pre-existing damage in case the problem occurs where we feel you are responsible for this damage. If there is damage, please let us know and we will be quick to repair the problem and contact the previous hiring customer.

E. Additional Costs.

1.1 The vehicle will be restricted to **100 miles per day** but more can be purchased for **£0.25 per mile** at start of hire, this is non-refundable. If van is brought back at end of hire with mileage over the limit you will be charged **£0.50 per mile**.

1.2 If the driver is involved in an accident **£500** in excess is to be paid to the company.

1.3 **£100** will be deposited to insure that there is no damage done inside the vehicle. This is refundable if the Motorhome is in satisfactory condition.

F. Property.

1.1 We are not responsible for your property inside the vehicle. We will store missing objects in our office until contacted to notify us that it is your object and we will happily return it. Angus Motorhome Hire will only keep the object for 3 months until we dispose of it.

G. Cancellation Policy.

In the interest of a cancellation minimum of 30 days is required, and only half a refund is provided. If past this minimum date, there will be no refund provided due to the loss of business from keeping your reservation. Notification is taken via our email, Facebook page, or preferably by phone. Refunds are given by cheque sent to your home address. We will try to provide the customer with different dates that are more settling for them before cancelling the holiday completely.

If the Motorhome is returned before the date that it is booked out until it is non-refundable due to the loss of business.

I. Return.

- 1.1 The Motorhome should be returned during our opening hours on the final date of your holiday. Our opening hours are 9:00-17:00 every day.
- 1.2 The Motorhome should return with a full tank of diesel.
- 1.3 The Motorhome should return with no damage.

We would like to know general information about the customer for the relationship of the customer and company.

Our staff are always here to help with your additional queries about our company. We hope our staff are treated politely as they would treat you. All communication between the customer and our company will be provided with the name of the staff member that is talking to you, if you feel there is any problems with the members of staff please contact Bruce Duncan with this information as our staff is trained to be polite and make you satisfactory with your purchase.